

## Middletown Area Transit (MAT)

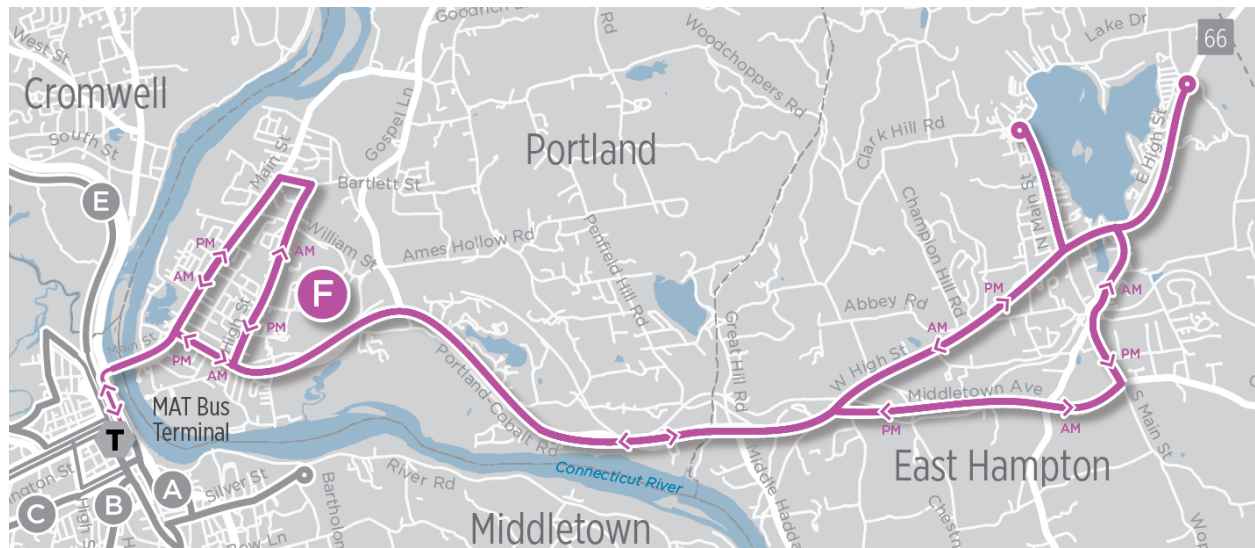
# Route F

## Portland/East Hampton

### Route Overview

Route F provides service to Marlborough Street, Food Bag, Greystone Manor, and Portland Convalescent. Middletown, Portland, and East Hampton are served by the route. The route operates as a large one-way loop, with bidirectional service along Portland-Cobalt Road. All trips begin and end in Downtown Middletown at the MAT Terminal. Route F primarily travels along Portland-Cobalt Road, West High Street, and Middletown Avenue. The route's service loops in Portland and East Hampton operate in different directions on AM and PM trips.

**Figure 1: Route F Map**



A new development is planned in Portland near Route 66 and Route 17, close to Route F's current alignment. The development will have a mix of uses, including approximately 200 housing units, and may present an opportunity to evaluate roadway improvements that could improve safe and comfortable access to transit service.

Route F operates during daytime hours on weekdays and Saturdays. On weekdays, service begins at 5:45 a.m. with trips beginning every 60 minutes until 9:45 a.m. One trip operates at 12 p.m. Service resumes at 3:45 p.m. with trips every 60 minutes until 6:45 p.m. On Saturdays, service operates from 9:15 a.m. to 5:45 p.m. with trips operating every 150 minutes.

**Table 1: Schedule Statistics**

Service Day	Span of Service	Frequency (Minutes)	Daily Trips
<b>Monday – Friday</b>	5:45 AM to 6:45 PM	4 AM trips 1 midday trip 3 PM trips	8
<b>Saturday</b>	9:15 AM to 5:45 PM	150	4

Middletown Area Transit, June 2019 Schedule

## Connections to Other Services

Route F begins and ends its trips in downtown Middletown at the MAT Terminal, where riders can connect to most other MAT routes. In addition, Route F riders can also connect to 9 Town Transit Route 644 Old Saybrook/Middletown and Route 645 Madison/Middletown, and CTtransit Route 55 to Hartford (see Table 2).

**Table 2: Service Connections**

Location	Connect To
<b>MAT Terminal</b>	9 Town Transit Route 644, 645 CTtransit Route 55

## Ridership by Stop

Route F's highest ridership stop is at the MAT Terminal, with 27 daily boardings and 23 daily alightings. Other stops along Route F include:

- Main Street at Grand Street (7 boardings and 2 alightings) in downtown Middletown
- Main Street at Route 66 (3 boardings and 3 alightings) in Portland Center
- Route 66 at Riverdale Inn (3 boardings and 4 alightings)

The eastern portion of the route serving East Hampton had no recorded ridership despite a number of businesses, residences, and a grocery stores in the area.

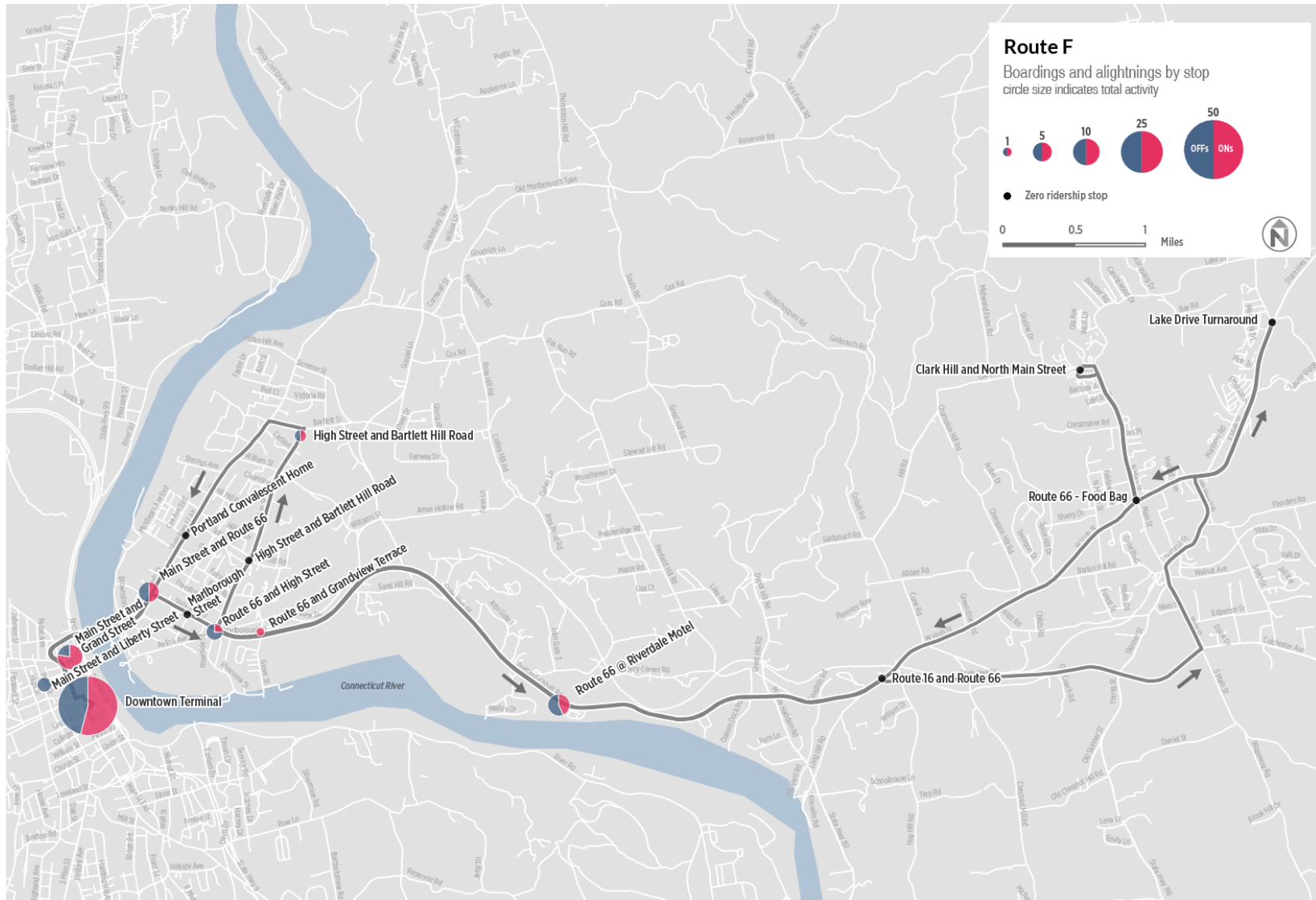
## Ridership by Trip

On weekdays, Route F ridership is highest during the AM peak and two midday trips. The 7:45 a.m. trip has 11 passenger boardings and a maximum load of eight riders.<sup>1</sup> All other trips carried fewer than 10 riders.

On Saturdays, ridership is highest during the 9:15 a.m. trip with 11 boardings and a maximum load of seven people. All other trips carry between zero and three riders.

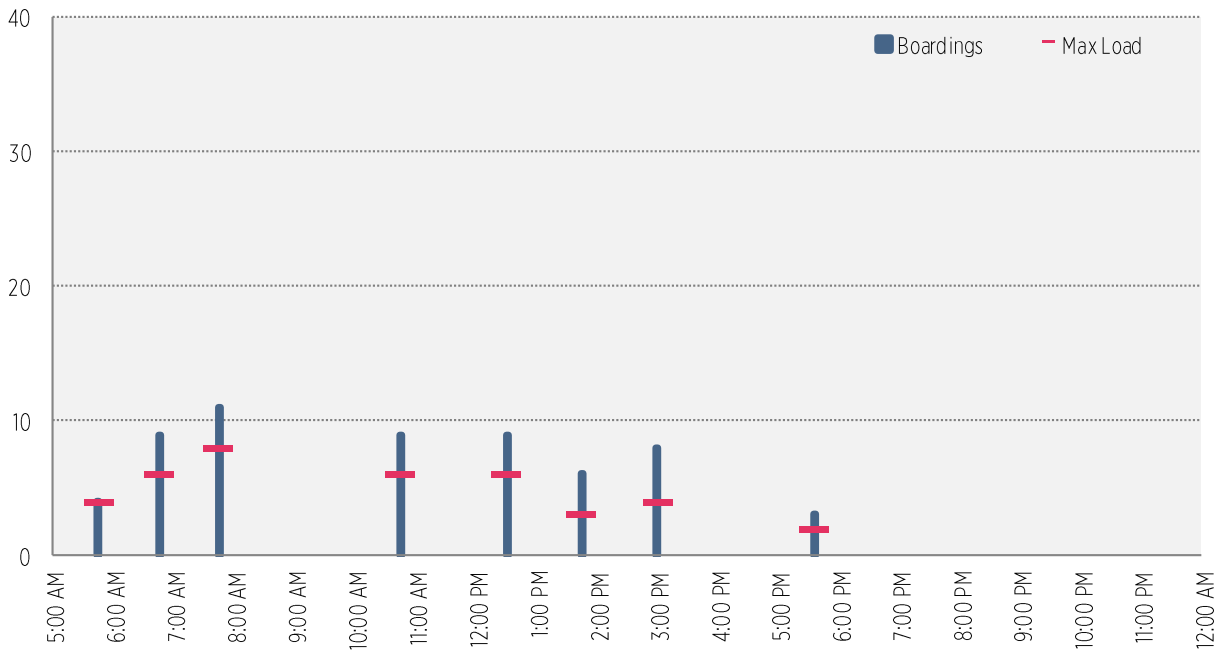
<sup>1</sup> Note: Route F schedule has changed since this data was collected. Midday trips shown here do not currently operate; weekday PM trips are currently scheduled for 12 PM, 3:45 PM, 4:45 PM, and 5:45 PM.

Figure 2: Ridership by Stop



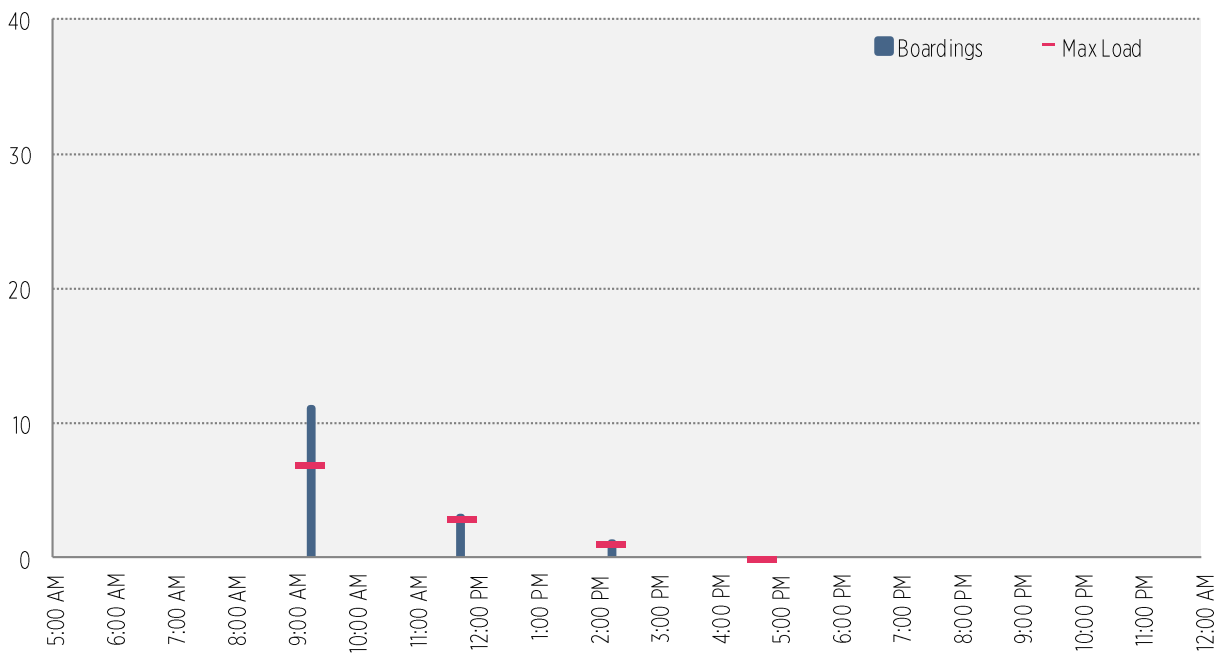
Source: Middletown Area Transit, 2017 Route F Ridership Data

**Figure 3: Ridership by Trip, Weekday**



Source: Middletown Area Transit, June 2019 Route F trips

**Figure 4: Ridership by Trip, Saturday**



Source: Middletown Area Transit, June 2019 Route F trips

## Service Performance

On weekdays, Route F carries an average of 35 passengers per day, or 4.4 passengers per revenue hour (see Table 3). In terms of productivity, Route F performs below the MAT averages for riders per revenue hour and riders per trip, and has the lowest ridership and productivity of all MAT weekday daytime routes. On Saturday, Route F carries an average of 16 daily riders (the lowest of MAT's five Saturday routes), or 4.0 riders per revenue hour.

**Table 3: Productivity Statistics**

	Average Weekday Ridership	Riders per Revenue Hour	Riders per Trip
Route F	35	4.4	4.4
MAT Average	95	8.7	7.5

	Average Saturday Ridership	Riders per Revenue Hour	Riders per Trip
Route F	16	4.0	4.0
MAT Average	71	8.8	8.8

Middletown Area Transit, June 2019

## Service Improvement Opportunities

Opportunities to strengthen Route F are listed below and are included for discussion purposes only. Some suggestions may be contradictory, as there is usually more than one approach to improving a route. No specific changes are recommended at this time.

- **Operate bidirectional service through Portland.** Serve Main Street, Bartlett Street, and High Street traveling both inbound and outbound.
- **Operate bidirectional service along West High Street in East Hampton.** Discontinue service on Middletown Avenue and operate service on West High Street in both directions for all trips.
- **Terminate Route F at Food Bag at Route 66.** Discontinue service on the branches east of Food Bag.
- **Terminate Route F west of Route 16.** Discontinue service east of Route 66 at Route 16 due to low/no ridership.